



Rebecca J. Dulin
Associate General Counsel

Duke Energy
1201 Main Street
Capital Center Building
Suite 1180
Columbia, SC 29201

o: 803.988.7130
f: 803.988.7123
Rebecca.Dulin@duke-energy.com

April 9, 2019

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk / Administrator
Public Service Commission of South Carolina 101
Executive Center Drive, Suite 100
Columbia SC 29211

**Re: South Carolina Disconnection Report for Service Terminations
Docket No. 2006-193-EG**

Dear Ms. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, LLC's ("DEP") South Carolina Disconnection Report of Service Termination for the period of January 2019 through March 2019.

The attached information contains the total number of customers whose services have been terminated, by day and by month, including the reasons for that termination, and the average duration of those service interruptions.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rebecca Dulin", written in a cursive style.

Rebecca J. Dulin

Enclosures

cc: Parties of Record

Duke Energy Progress

Quarterly Report on South Carolina Involuntary Disconnects (First Quarter 2019)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
January 2019	2153
February 2019	2003
March 2019	1876

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

January 2019			February 2019			March 2019		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	71	2	1	69	
2	168		2			2		
3	79	2	3			3		
4	112		4	114	2	4	98	1
5			5	134	6	5	109	1
6			6	85		6	123	
7	56	1	7	89		7	79	
8	89	3	8	102		8	67	2
9	125	1	9	2		9		
10	139	1	10			10		
11	80	1	11	89	1	11	88	
12	1		12	114		12	116	
13			13	111	1	13	95	
14	91		14	98	4	14	20	
15	66	2	15	94		15	141	1
16	161		16			16		
17	112	1	17			17		
18	91		18	1		18	110	
19			19	172	1	19	122	3
20			20	137	1	20	118	1
21	1	3	21	116	3	21	8	2
22	188		22	70	1	22	69	
23	127		23			23		
24	136	2	24			24		
25	64	1	25	41	2	25	80	
26			26	127		26	111	3
27			27	144		27	57	1
28	133		28	66	2	28	104	3
29	80	4	29			29	72	2
30	8	1	30			30		
31	23		31			31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	January	February	March
Non payment	2130	1977	1856
Hazard	23	26	20

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the Public Service Commission of South Carolina on October 14, 2015 and provided to the Office of Regulatory Staff